



Complaints and Concerns August 2023

Information for local residents

Contact details;

Site Co-ordinator/Deputy Site Co-ordinator ☎ 01629 736135

HSQE – Stuart Thompson ☎ 07796 342 074

Email – <mailto:stuart.thompson@ecobat.com>

How to refer a concern – what you should do

- 1) Contact Ecobat using the telephone numbers or email address above
- 2) Please provide the following information:

Who	Your details, including contact details so that Ecobat can respond to you
What	The nature of your concern, eg noise, vibration, odour etc
Where	Describe where the issue was observed – if you can provide a what3words reference, this might be helpful.
When	Please note the date and time of any concern
Any evidence?	If you have any photographs or recordings, this will help Ecobat to investigate any concerns